



Licensed and Insured
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Limited Warranty * Care Maintenance
****Please Read Carefully****

**LIMITED WARRANTY SUBJECT TO LONG TERM CARE & MAINTENANCE
REQUIREMENTS LISTED BELOW**

Surface Conditioning: Please do not use surface for a full 48 Hours, after time of completion

All newly refinished surfaces will have surface dust, which will have settled into the new surface. There is no way to prevent this, as we are not working in a 100 percent dust free environment. DO NOT BE ALARMED, normal use and regular cleaning will remove all minor surface dust marks and particles within a few weeks. DO NOT TRY REMOVING ANY PARTICLES BY PICKING AT THEM...

1. Always wipe the surface to remove any excess water, especially if the area is subject to pooling. Do not use any abrasive cleaners on or near the refinished surfaces. Your new finish is easily cleaned with a mild liquid cleaner. The only approved cleaners to use are FANTASTIK, LYSOL TUB and TILE, MR. CLEAN, SIMPLE GREEN, and SCRUBBING BUBBLES. Even if the surface does not appear dirty clean it once a week with any of the above mentioned cleaners. DO NOT USE SOFTSCRUB, COMET or AJAX.
2. Do not use any abrasive scrubbing pads, such as Scotch bright, or any similar pad as this will scratch the new surface. A cleaning pad designed for cleaning Teflon surfaces works well.
3. The owner and user must maintain faucets and plumbing. Leaky faucets will erode the new finish, causing it to crack and wear out prematurely thus voiding this Warranty. Do not use refinished items for liquid storage or subject the surface to any dye.
4. Do not drop, drag any objects on the finish, which may cause it to chip, scrape or peel or mar the finish. Do not use any counter top as a cutting board or cut on it.
5. Do not leave any bottles; spray cans, wet cloths on refinished surfaces for more than 24 hours. (Rust from shaving lotion cans or dye from labeling may stain surface if allowed to sit for long periods of time).
6. Destruction of the surface may occur by using acid compounds such as drain openers or tile grout cleaners. All Harsh Chemicals should be kept away from the finish including hair dyes and nail polish removers and perfumes. Please keep toys from chipping bathtubs; please do not bath animals with Claws in the bathtubs.

7. Use liquid soap or body washes as they rinse easily with water and help prevent bar soap residue. Liquid soap on any refinished tub and tile is mandatory.

8. Owner on all areas requiring protection must maintain caulking. Caulking and/or Grouting /Cracking of Tile is not warranted.

9. Damage may occur to any refinished surface when exposed to extreme heat. Please keep hot objects away from the refinished item.

10. Do not use any bath mats with suction cups. If we install slip resistant surface YOU MUST STILL USE CAUTION when using the bathtub. The slip resistant surface will only aid to prevent slips and falls and we are not responsible for any accidents, which may occur.

Xtreme Images reminds you to protect your Warranty and Do Not Use Abrasives.

The Warranty...

The Warranty on the refinished item is (1) Year on Residential Bathtubs, Showers, Vertical Wall Tile and Kitchen Cabinets. (6) Months for Commercial and Rentals. (1) Year for Countertops, Sink Vanities, Cultured Marble, Spas. (1) Year on Appliances. (1) Year on Kitchen Sinks. (1) Year on Floors and Chip Repairs above the water line.

The Warranty covers defects in Material and Workmanship. We further warrant your refinished fixtures will not, on its own, chip, flake, peel or yellow for the time stated. Scratching, deterioration of the glossy finish or staining over time due to usage, cleaning practices or water conditions will be considered to be normal wear and tear. This warranty will not apply where the original porcelain has been removed, or the fixture has had to have patchwork, or the surface has rust. The Warranty does not cover customer neglect, or for failure to comply with the care and maintenance listed above. Repairs caused by not complying with the above listed items will be the responsibility of the customer. Warranty requests must be made by telephone, within 48 hours of noticing the defect. Scheduling repairs will be at a Mutual Convenient time. Repairs will be during normal business hours only, Monday through Friday between 8:00-4:00pm. A \$125 service fee plus repair cost shall be assessed for services not covered by this warranty. Movement or flexing resulting in cracks or splits on any surface including fiberglass or grout lines are not warranted.

Xtreme Images retains the sole ability to render a final decision when determining if the refinished item is covered by this Warranty. Contact us for repairs immediately, delays will void the Warranty, as it will cause the surface to peel or lead to other problems.

CUSTOMER IS RESPONSIBLE FOR PULLING PAPER, CAULKING AND REINSTALLING FIXTURES

If customer requests that we provide this service, a return trip service charge of \$150.00 will apply. This will be paid separate from the refinishing job on the return day.

Customer Signature: _____

Date _____